

Performance Analysis of UAE Listed Insurance Companies for Half Year ended June 30, 2018

August 16, 2018

### Introduction



- We have undertaken an analysis of the Key Performance Indicators (KPIs) of the Listed Insurance Companies of UAE for the half year ended June 30, 2018. The data has been extracted from second quarter 2018 financial statements of those companies which were publicly available. While we have tried to ensure accuracy in the data input and evaluation process, in view of the natural scope for human and/or mechanical error, either at input or during analysis, we accept no liability whatsoever for any loss or damage resulting from errors, inaccuracies or omissions affecting any part of this publication. If you come across an error or have a query, do write to us.
- In certain cases, we needed to combine certain items together for comparison purposes. E.g. Where XOL Reinsurance Premium has been shown separately we have added it to Reinsurance Premium expense and deducted from Net Earned Premium.
- Some of the companies have restated their financials, as a result of implementation of new Financial Regulations for Insurance Companies whereas other companies have decided to absorb the part / whole impact in the current year. For companies who have restated, the restated profit/loss for 2017 and 2016 have been used for analysis purposes.
- Due to limited information we are unable to segregate between life and non-life. Once companies start publishing financial statements as per the new Financial regulations this can be done.
- The list of companies is provided on the next pages

## **Listed Insurance Companies**



Sr. No.	Symbol	Name	Market	Sr. No.	. Symbol	Name	Market	Sr. No.	Symbol	Name	Market
1	AAAIC	Al Ain Al Ahlia Insurance Co.	ADX	11	DARTAKAFUL	Dar al Takaful (Takaful House)	DFM	21	ORIENT	Orient Insurance PJSC	DFM
2	ABNIC	Al Buhaira National Insurance Company	ADX	12	DHAFRA	Al Dhafra Insurance Co.	ADX	22	RAKNIC	Ras Al Khaimah National Insurance Co.	ADX
3	ADNIC	Abu Dhabi National Insurance Co.	ADX	13	DIN	Dubai Insurance Co , PSC	DFM	23	SALAMA	Islamic Arab Insurance Company	DFM
4	AFNIC	Al Fujairah National Insurance Co.	ADX	14	DNIR	Dubai National Insurance & Reinsurance Co.	DFM	24	SICO	Sharjah Insurance Company	ADX
5	AKIC	Al Khazna Insurance Co.	ADX	15	EIC	Emirates Insurance Co.	ADX	25	TAKAFUL- EM	Takaful Emarat (PSC)	DFM
6	ALLIANCE	Alliance Insurance	DFM	16	GCIC	Green Crescent Insurance Company	ADX	26	TKFL	Abu Dhabi National Takaful Co. PJSC	ADX
7	AMAN	Dubai Islamic Insurance and Reinsurance Co.	DFM	17	IH	Insurance House P.S.C	ADX	27	UIC	United Insurance Co.	ADX
8	ASCANA	Arabian Scandinavian Insurance Co.	DFM	18	METHAQ	Methaq Takaful Insurance Co.	ADX	28	UNION	Union Insurance Company	ADX
9	ASNIC	Al Sagr National Insurance Company	DFM	19	NGI	National General Insurance Company	DFM	29	WATANIA	National Takaful Company	ADX
10	AWNIC	Al Wathba National Insurance Co	ADX	20	OIC	Oman Insurance Company (P.S.C.	DFM	30	OUTFL	Orient UNB Takaful PJSC	DFM



Premiums

Profitability

**Technical Provisions** 

Loss Combined & Expense Ratio

Return on Equity

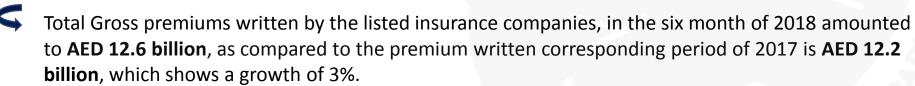
Conclusion

4

#### **Gross Written Premium**







The top 5 companies had a combined premium of **AED 7.8 billion** for six months of 2018 as compared to **AED 7.5 billion** for H1- 2017; their market share has marginally increase of **4%**.

## **Gross Written Premium**





The highest growth over the first half of 2018 was shown by WATANIA with an increase of 42% in premiums compared to the first half of 2017. The biggest decline over the same period was shown by DARTAKAFUL with a decrease of 30% compared to the corresponding period in 2017.

Overall, of the 30 listed companies, 19 recorded a growth in first half premium volumes as compared to the previous period, while 11 companies saw premiums plummet.

### **Gross Written Premium**

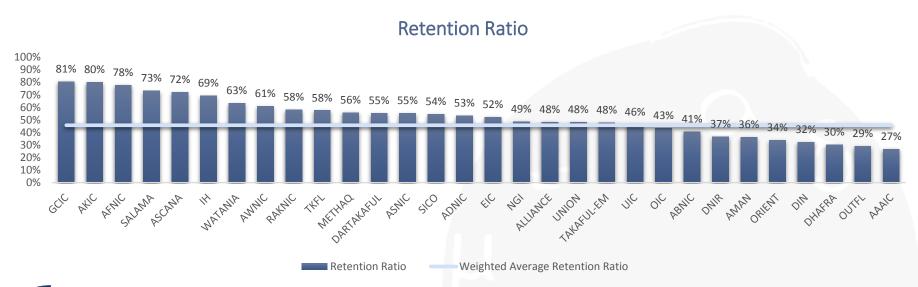


For the 30 listed companies the GWP grew from AED 12.2 billion to AED 12.6 billion in first half of 2018 with a increase of 2.7%, and from AED 10.6 billion to AED 12.2 billion in corresponding period of 2017 with an increase of 15.4%



#### **Retention Ratio**

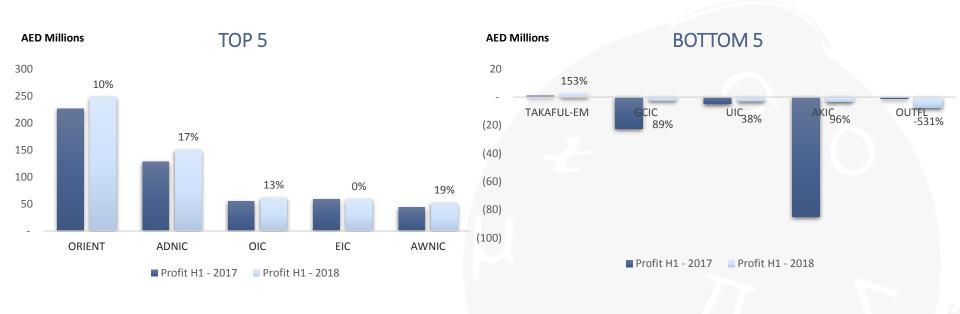




- The highest retention ratio for six month of 2018 of **81%** is reflected by GCIC, whereas the lowest retention ratio of **27%** is reflected by AAAIC.
- The weighted average retention ratio for listed companies was at 46% (H1-2017: 45%).
- $\boldsymbol{\varsigma}$  The retention ratios have been calculated as a ratio of net written premium to gross written premium.
- Although there may be exceptions, Retention ratios are generally reflective of the lines of business being underwritten; Motor and Medical generally tend to have high retention ratios, while commercial lines such as Aviation, Engineering and Fire tend to have lower retentions. Also, since this analysis does not segregate life and non-life business, the Companies writing higher volumes of life, especially IL and PA, would also tend to show higher retention levels.

## Profit(Before Tax) H1-2018

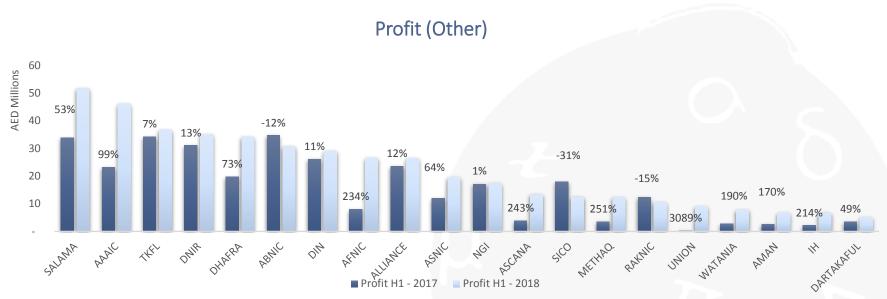




- ORIENT booked the highest profit during first half of 2018 of **AED 248 million** as compared to the corresponding period of year 2017 of **AED 226 million**.
- OUTFL booked the highest loss of AED 7.6 million in first half of 2018 as compared to the loss of AED 1.2 million in the corresponding period of year 2017.

#### **Profit H1-2018**

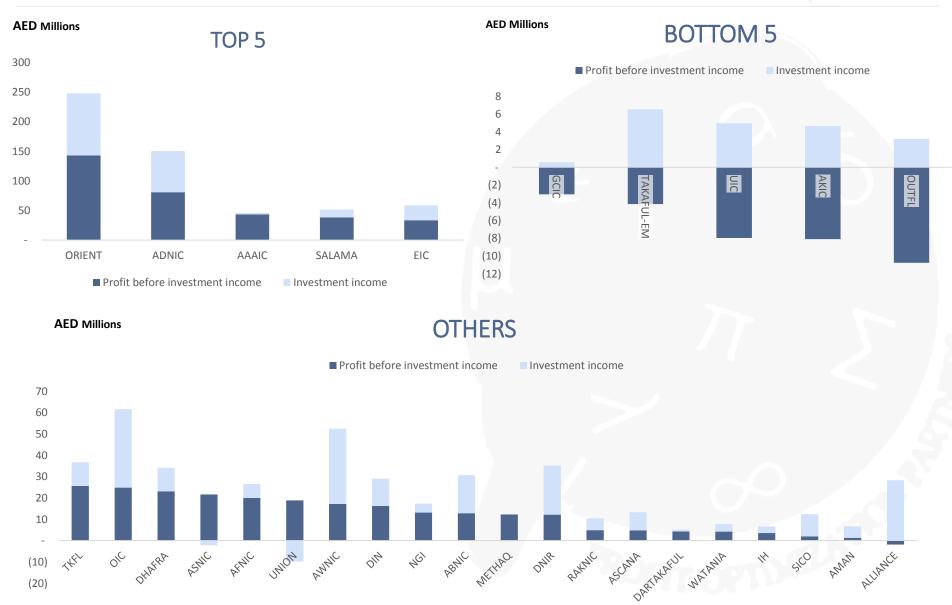




- Total profit generated for the first half of 2018 amounted to **AED 994 million** compared to the profit of the corresponding period of 2017 of **AED 711 million** which shows an increase of around **39.8%**.
- 4 out of the 30 companies posted losses in H1-2018 amounting to approx. **AED 16 million**, as compared to 4 companies being loss making in the corresponding period in 2017 with **AED 113 million**.
- One company displayed contrasting change in fortunes as compared to the corresponding period last year, which effects the numbers significantly due to the scale of volumes of both. UNION registered a profit of AED 9 million in H1-2018, moving from a profit of AED 0.2 million in H1-2017.

### Profit Before and After Investment Income

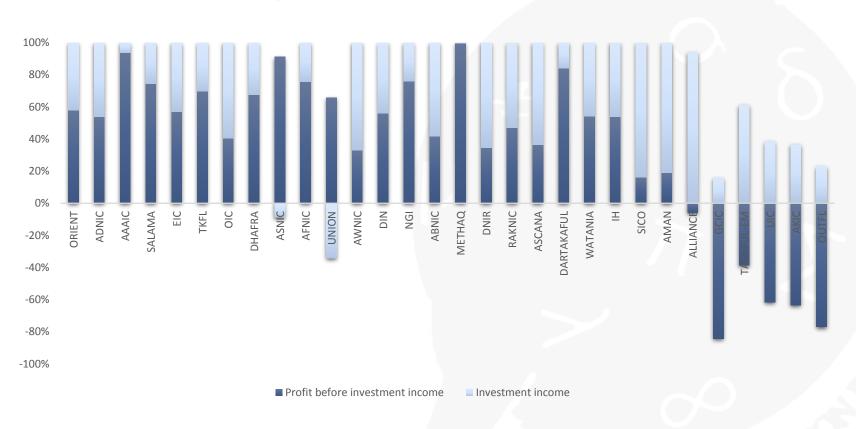




## **Profit Composition Before Investment Income**







## Premium Benchmarked on the basis of Profitability



Company/	Ranking		
Branch	Gross Premium	Profit	Indic
ORIENT	1	1	<b>→</b>
OIC	2	3	1
ADNIC	3	2	介
AAAIC	4	7	1
EIC	5	4	企
SALAMA	6	6	<b>→</b>
UNION	7	21	1
DIN	8	12	1
TAKAFUL-EM	9	26	1
ABNIC	10	11	1
NGI	11	16	1
RAKNIC	12	20	1
ASNIC	13	15	1
METHAQ	14	19	1
DNIR	15	9	介

Company/	Ranking	Indic		
Branch	Gross Premium	Profit	IIIuic	
DHAFRA	16	10	介	
WATANIA	17	22	1	
TKFL	18	8	Ŷ	
ALLIANCE	19	14	Ŷ	
DARTAKAFUL	20	25	1	
AFNIC	21	13	介	
AWNIC	22	5	介	
AMAN	23	23	↑ → →	
IH	24	24	=>	
ASCANA	25	17	企	
OUTFL	26	30	1	
UIC	27	28	1	
SICO	28	18	Ŷ	
AKIC	29	29	<b>→</b>	
GCIC	30	27	1	

Of the top 10 companies by Premium volume, 6 have a lower rank when benchmarked on the basis of profitability. On the flip side ORIENT, ADNIC, EIC and SALAMA seem to have built up large and profitable books of business.

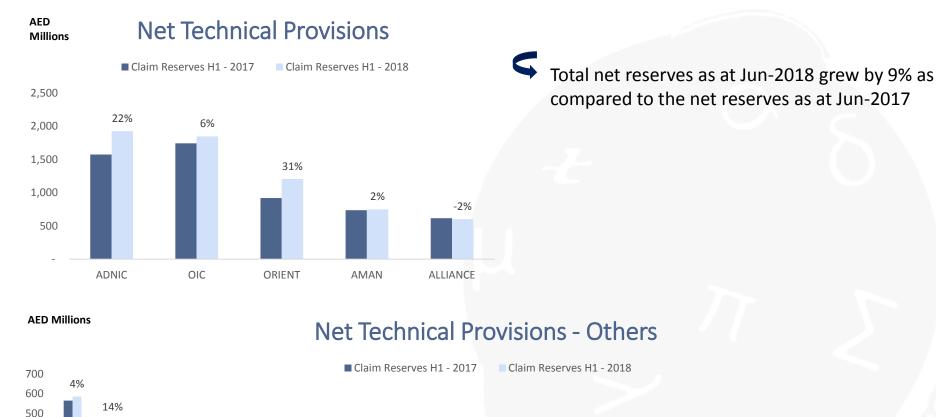
## Technical Provisions – Listed Companies

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### Loss and Combined Ratio – Trend

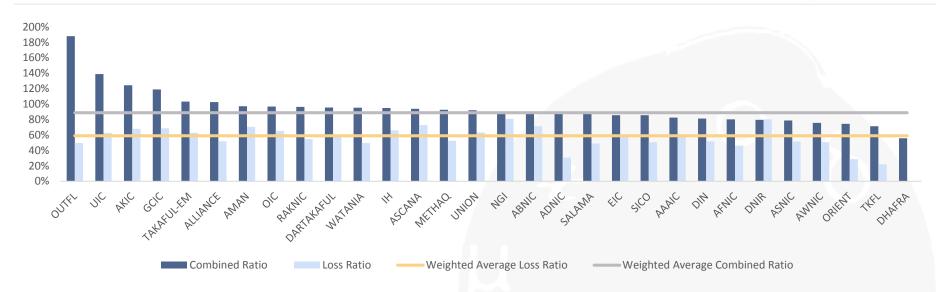


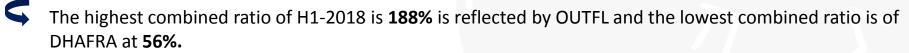
- Weighted Average loss and combined ratio depicts a decreasing trend over the 4 year period.
- In H1-2018, weighted average loss ratio was 59% (H1-2017: 64%) and weighted average combined ratio was 89% (H1-2017: 92%).



## Loss and Combined Ratio – Listed Companies







- For Takaful companies we have consolidated the Policyholders and Shareholders P&L for comparative purposes.
- A company is deemed to be profitable from an underwriting perspective if the Combined Ratio is below 100%. **2** companies that are making underwriting losses are still booking overall profit due to investment income. Insurance companies need to concentrate on underwriting profits as that is their primary function. The new pricing regulations are a step in that direction.

## **G&A Expense Ratio**

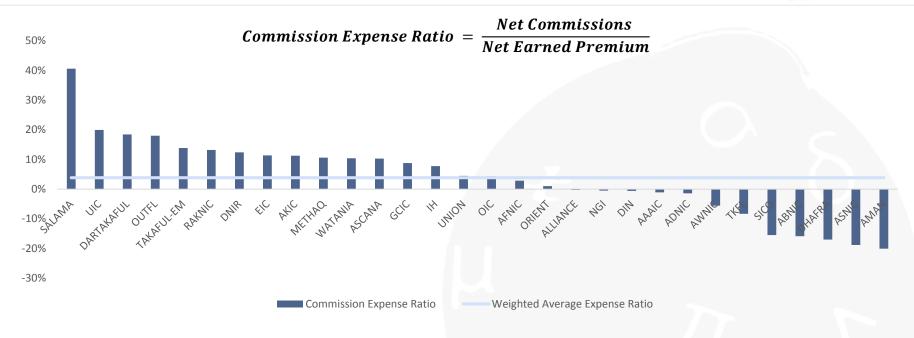


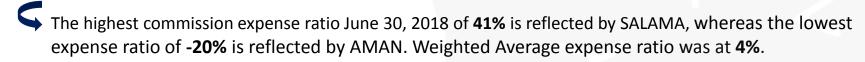


- The highest expense ratio for the six months ended June 30, 2018 of 67%(H1-2017: 186%). ) is reflected by UIC, whereas the lowest expense ratio of 10%(H1-2017: 7%) is reflected by MEHTAQ. Weighted Average expense ratio was at 21%(H1-2017: 24%).
- As may be expected, larger companies that have business scale have lower expense ratio, as they have sufficient business to absorb the cost base.
- The expense ratios have been calculated as a ratio of general and admin expenses to net earned premium. For Takaful companies we have used the same for comparative purposes and ignored the wakala fees (as wakala fees is a positive in one account and a negative in the other).

## **Commission Expense**







The commission expense considered is the net commission (commissions paid less commissions earned); a negative ratio signifies that the commissions earned outweigh the commissions paid. In UAE market, it is common practice for companies to cede out large proportion of commercial lines business and benefit from the reinsurance commissions, which is also evidenced by the low net commission ratio. It is felt that there is an inherent need to optimize reinsurance arrangements so that companies can benefit from underwriting profitable business without passing the risk and reward to reinsurers and just acting as fronting partners; at the same time not effecting their solvency position.

## Return on Equity – Trend

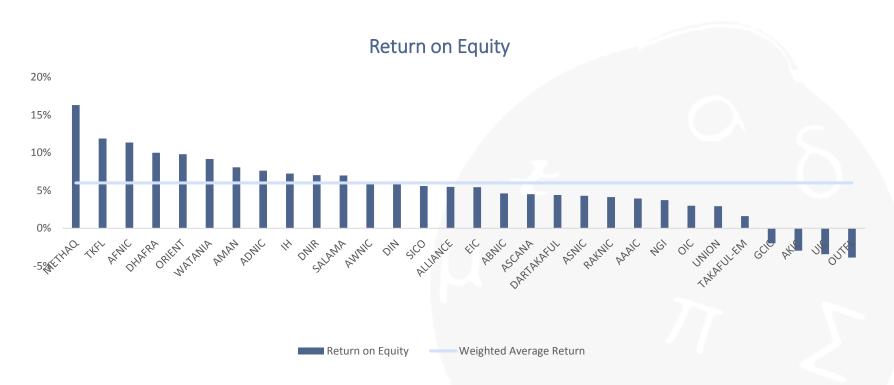




The shareholders of the listed Insurance Companies have experienced a steadily increasing Return on Equity over the 4 year period. The weighted average return on equity was at **6.0%** during H1-2018 as compared to **4.6%** during H1-2017.

## Return on Equity – Listed Companies





- The highest return on equity for half year 2018 is **16%** is shown by MEHTAQ, whereas the lowest return on equity of **-4%** is reflected by **OUTFL**.
- Weighted average return on equity was at **6.0**%.
- The return on equity have been calculated as a ratio of net profit of six month of 2018 to total shareholder's equity as at the beginning of 2018.

## Industry at a Glance





- The Insurance Industry as represented by the 30 listed companies covered in the analysis presents a positive outlook.
- The declining trend in loss ratio has supported an increasing Return on Equity observed over the 4 year period.

### Conclusion

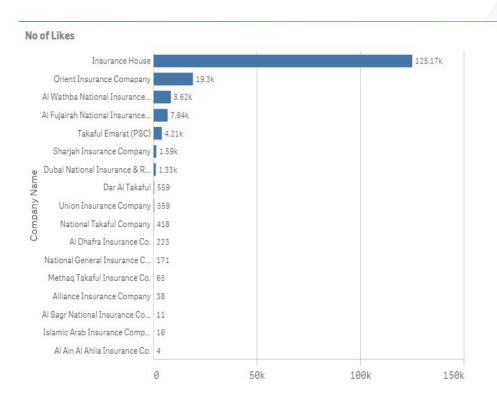


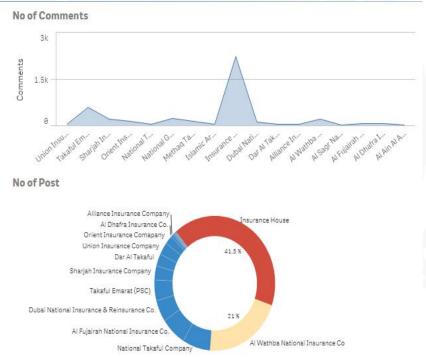
- Total premiums written, by the listed insurance companies, in the six months of 2018 amounted to **AED 12.6 billion**, as compared to the premium written in the corresponding period of 2017 of **AED 12.2 billion** which shows a growth of **2.7%**. The average premium retention ratio was at **46%**.
- Total Profit, by the listed insurance companies, in the six months of 2018 amounted to **AED 995** million, compared to the profit of the corresponding period of 2017 of **AED 711** million which shows a growth of **39.8%**.
- The weighted average return on equity was **6.4%**. This is an increase from **4.6%** weighted average return on equity in H1-2017.
- Average loss ratio for all companies analyzed was **59%** and average combined ratio was at **89%**. This is an improvement from H1-2017 where the loss and combined ratio averaged to **64%** and **92%** respectively.

#### Social Media Reviews – Based on Facebook



As companies concentrate on Social Media we thought of undertaking a benchmarking on Facebook popularity of companies. Similar dashboards can be implemented in your company and you may contact us for more information





#### **Awards**



Badri Management Consultancy is proud to have been awarded the Actuarial/Risk Management Consultancy Services provider of the year at the MENAIR Insurance Awards 2016 and 2018

https://www.eiseverywhere.com/ehome/287766/678811/ https://www.eiseverywhere.com/ehome/142580/325377/





# FEEDBACK

We are sharing this analysis with our customers and other industry professionals and would appreciate any feedback that you might have.

Also do let us know what other analysis / research reports would be of interest to you.

#### CONTACT



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